



ARCTIC (HK) Ltd.
Unit 1302-05, The Octagon,
6 Sha Tsui Road
Tsuen Wan NT
Hong Kong

MISTS Building - No 42, 1st Phase,
2nd floor, Porur Garden – 5th Street,
Vanagaram, Chennai 600095
India

Hong Kong, Feb 21st 2020

Object: *Appreciation Letter for good service*

Dear Sir,

Your company, Mindset Software Technologies, has made us aware of a critical security flaw that was affecting our IT infrastructure. You have help us further by providing different information regarding the security flaw. This allowed us to solve the problem and ultimately to strengthen our IT security and through this letter, I would like to express our gratitude for your help.

As token of appreciation and to reward the service rendered, we have further transferred you a monetary bug bounty.

Thanks for your work in making the internet a more secured place and helping companies like us to improve our security.

Best regards.

Vincent ANDRE
Technical Director

ARCTIC

A handwritten signature in blue ink, appearing to read "Andre", is written over a circular blue stamp. The stamp contains the text "ARCTIC (HK) LIMITED" around its perimeter.